triValence

CUSTOMER EXPERIENCE SNAPSHOT

THREE GABLES SURGERY CENTER

How triValence saves this ASC more than 15 hours a week on procurement and payment workflows.



Three Gables Surgery Center, a multispecialty ASC, bordering Ohio, and West Virginia, has historically managed its supply chain and accounts payable workflows using manual processes and paper checks. These antiquated methods resulted in time-consuming inefficiencies and limited the center's visibility into savings opportunities.

Challenged to achieve financial sustainability and optimize staff time, Three Gables sought innovative solutions to improve center operations without making significant investments or increasing staff burden with complicated implementations.

KEY TAKEAWAYS

In early 2023, the ASC became the first center to onboard the triValence platform to streamline its procurement and expense management workflows while producing the data needed to support broader cost savings initiatives.

Three Gables utilized the quick and easy onboarding steps offered by triValence to connect with their suppliers and take advantage of their pre-loaded item master and contracted pricing. Our Customer Success team works with customers to ensure they are using the platform within weeks of registering. triValence manages the heavy lifting to ensure that standard supplier and item information is available on day one.

Within the just first few months of using the triValence platform, the Three Gables materials and finance teams report that the solution has changed the way they work for the better in many ways:

BENEFITS

- All-in-one ordering from an item master
- Seamless vendor connections increase efficiency
- Automated three-way matching and resolution
- One-click payment for PO and non-PO invoices
- Intelligent and actionable data reporting

"I feel like the triValence team is right there to answer any questions as soon as I reach out, which gives me great peace of mind.

The support is truly fantastic!"

Tara
Materials Manager

ONE-STOP SHOPPING

Rather than viewing multiple vendor websites to place orders, the team can now place all orders through the triValence platform, saving them two hours per day in manual tasks.

AUTOMATED THREE-WAY MATCHING

The team uses the triValence platform to identify match discrepancies prohibiting payments and can resolve them using one click. This saves them 30 minutes daily and eliminates calls to suppliers to sort out invoices.

EASY ORDERING AND PO CREATION

The team loves the simplicity of clicking an item from their pre-loaded item master, adding it to their cart to order, and automatically generating POs by the vendor. This saves them steps in the procurement process, and they no longer have to create separate POs for every order.

TIME TO FOCUS ON PRIORITIES

By using the all-in-one triValence platform, the administrative team can finally focus on other priorities for their center. This means they have time to update preference cards more frequently, pull case costing data, and better manage their inventory.